



Mae'r ddogfen hon ar gael yn Gymraeg yn ogystal â Saesneg.

This document is available in Welsh as well as English.

Comisiynydd Heddlu a Throseddu Dyfed-Powys,  
Blwch Post 99, Llangynnwr, Caerfyrddin, SA31 2PF

Dyfed-Powys Police and Crime Commissioner,  
PO Box 99, Llangunnor, Carmarthen, SA31 2PF

**Ffôn: Tel:** 01267 226440  
**Ffacs: Fax:** 01267 226448  
**E-bost: Email:** [opcc@dyfed-powys.pnn.police.uk](mailto:opcc@dyfed-powys.pnn.police.uk)



COMISIYNYDD  
HEDDLU A THROSEDDU  
DYFED-POWYS  
POLICE AND CRIME  
COMMISSIONER

Rt Hon Sajid Javid MP  
Home Secretary  
2 Marsham Street  
London  
SW1P 4DF

20 May 2019

## **RE: HMICFRS-Fraud: Time to choose–Police response to fraud**

Dear Home Secretary

I write with regard to the above mentioned report, which is welcomed by myself and Chief Constable Mark Collins.

I am confident that Dyfed-Powys as a Force recognises the major challenges that Fraud presents, proven by the introduction of a dedicated Cyber-Crime Unit. I have invested in additional analytical, training and examining skills to further enhance the Force's capability to tackle Fraud and Cyber-Crime due to the significant rise in demand for this.

Chief Constable Collins informs me that the Force Crime Registrar accurately and efficiently reports all fraud outcomes on a monthly basis to the National Fraud Intelligence Bureau and that the NFIB monthly victim lists are made available to our victim and witness services and our Neighbourhood Policing Teams. I am assured that Dyfed-Powys Police have in place processes to report fraud within our area to Action Fraud and deal with fraud disseminations from the NFIB. I am further assured that the Force's policy for responding to and investigating allegations of fraud is being progressed and is due to be written by no later than the end of July 2019.

It is encouraging that vulnerable victims of fraud receive a good service. The standardised national initiative 'Operation Signature' was adopted by Dyfed-Powys and I funded a Fraud Safeguarding Officer role within our Financial Crime Team. I have been assured that the evaluation of victim satisfaction is being progressed and I will be looking to make a fully informed decision on the future funding of this role, before the current arrangement expires in October. Since the commencement of the role the officer has directly engaged with 45 high risk victims, provided presentations in relation to Operation Signature within the community on 14 occasions and spent 4 days on the Regional Cyber Bus when it visited our Force area. The bus was Welsh Government funded and visited all 22 unitary authorities in Wales. Its aim was to equip people and

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businesses with the knowledge and skills they need to recognize the signs of cyber-crime.

It is without doubt that more can be done to support the increasing number of victims of fraud and this contributed to my decision to hold my annual St. David's Day conference focused on Fraud and Cyber-Crime. I also supported Dyfed-Powys Police to host two 'Safeguarding your Business' events which were aimed at raising awareness amongst the local business communities of how organised criminals can target businesses and what they can do to prevent being targeted and how to respond if they are. These roadshows had experts on hand to guide owners through the complex issues they may face.

I recently commissioned a needs assessment of victims and vulnerable persons which highlighted fraud as a particular area of focus. Work is ongoing to consider how my future commissioning strategy can support this.

I am confident that Dyfed-Powys Police's continued focus on this area will drive the required improvements. My office will continue to work with the Force to ensure that we are protecting our communities from serious threats and safeguarding the vulnerable.

A copy of this response is available on my [website](#).

Yours sincerely

**Dafydd Llywelyn**  
**Police & Crime Commissioner**

Cc: HMI Wendy Williams

Chief Constable Mark Collins

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