



Mae'r ddogfen hon ar gael yn Gymraeg yn ogystal â Saesneg.

This document is available in Welsh as well as English.

<b>Members:</b>	Mr Christopher Salmon, Police and Crime Commissioner (PCC) Chief Constable Simon Prince QPM (CC) Mrs Jayne Woods, Chief Finance Officer (CFO) Ms Samantha Gainard, Director of Legal and Compliance (DoL) Mr Edwin Harries, Director of Finance (DoF)
<b>Also Present:</b>	Dr Helen Morgan-Howard, Chief of Staff, OPCC (HM-H) Mrs Claire Bryant, Office Manager, OPCC (CB) Mrs Sharon Richards, Performance Manager, OPCC (SR) Mrs Alison Perry, Director of Commissioning, OPCC (ALP) Insp. Mark McSweeney, Staff Officer to the Chief Constable (MMS)
<b>Observing:</b>	Mr John Davies, Member of the Public
<b>Apologies:</b>	Mr Tim Burton, Deputy Police and Crime Commissioner (DPCC) Deputy Chief Constable, Carl Langley (DCC) Assistant Chief Constable Liane James (ACC) Mr Adrian Williams, Director of Resources (DoR)

ACTION SUMMARY FROM MEETING ON 19/08/2015		
Action N <sup>o</sup>	Action Summary	Progress:
<b>PAB 245</b>	<b>OPCC to identify representatives to be given access to Qlikview</b>	<b>Completed</b>
<b>PAB 246</b>	<b>OPCC to send PSD a list of required management information</b>	<b>Completed</b>
<b>PAB 247</b>	<b>GL to provide OPCC with data regarding referral points of origins for complaints</b>	<b>Ongoing – PSD now recording point of origin</b>
<b>PAB 248</b>	<b>Public Service Bureau to log and record queries from members of the public separately to reports of dissatisfaction</b>	<b>Completed</b>
<b>PAB 249</b>	<b>OPCC to discuss appropriate visiting times with Independent Custody Visitors</b>	<b>Completed</b>
<b>PAB 250</b>	<b>Problem profile in respect of Domestic Abuse to be presented to November PAB</b>	<b>In progress</b>
<b>PAB 251</b>	<b>Force to answer why the number of allegations against employees and misconduct investigations are higher than in other Welsh Forces</b>	<b>Completed</b>

<b>PAB 252</b>	<b>ACC to remind officers of the police's role in Behave or Be Banned and Steal and Be Banned schemes (where such schemes are operating)</b>	<b>Completed – would feature in October NPT workshops</b>
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The PCC opened the meeting by welcoming the observing member of the public.

**Minutes of the Accountability Meeting held on 19<sup>th</sup> August 2015 and Matters Arising**

The CC provided an update regarding the Street to Suite management information analysis (PAB 237). It was agreed a report would be presented to the PCC at the end of September.

PAB 248 – HM-H reported the Public Service Bureau had reviewed all relevant cases and assured that all had been recorded appropriately. Queries would be recorded separately to dissatisfactions.

PAB 249 –ICVs would be encouraged to increase visits during evenings and weekends.

Following one alteration, the minutes of the last Police Accountability Board were agreed as a true record.

**Force Accountability Report on Priority 1 – Preventing and Dealing with Incidents and Crime**

The CC presented the report, highlighting the main points.

***Integrated Offender Management (IOM)***

SR queried if the number of arrests included cohort members currently incarcerated. The CC agreed to review the figures and confirm this with the OPCC.

**Action: Force to clarify whether IOM data includes members who are currently in prison**

SR queried if the cost saving demonstrated was a reflection in the reduction of the number of crimes or the seriousness of the crimes. The CC considered both to be contributing factors. The PCC requested sight of the full cost of the IOM scheme.

**Action: Costs of IOM scheme (to include property, analyst and cost to other agencies) to be presented at October Policing Accountability Board meeting**

SR inquired if the principles applied to partnership working had been shared across other areas of work. The CC stated that learning had been transferred and developed from the management of dangerous and sexual offenders to the IOM scheme. The PCC queried if analysis of those completing the scheme had been completed, in particular, how many had reoffended at 6, 12 and 24 months and how many had found employment. The CC agreed to provide a response in due course.

**Action: Data relating to individuals leaving the IOM scheme to be reported at October Policing Accountability Board meeting, including re-offending and employment rates at 6, 12 and 24 months**

### ***Track My Crime***

The CC expressed his frustration at the delay in receiving the software from the Ministry of Justice (MoJ). Three Forces were currently running the software. It was highlighted that DPP would be able to launch the software within four weeks of receipt from the MoJ. The PCC queried what online reporting facility was currently available. The CC stated that members of the public could report a crime via the website, which would generate an email directly to the Force Control Centre. A discussion ensued regarding automatic population of the crime system. The PCC raised the Facewatch software which allowed the uploading of CCTV footage. It was agreed that a presentation regarding online crime reporting be made at a future Policing Accountability Board.

**Action: Online crime reporting presentation to be given at November Policing Accountability Board meeting**

### ***Roads Policing Update***

SR queried what success criteria were used to evaluate the success of prevention campaigns. The CC explained that interviews with users and relevant media as well as reviewing the location of particular prevention activities. A discussion ensued regarding data available from Welsh Government which considered casualties per 1,000km and classification of roads.

### ***Community Resolutions***

It emerged that the number of justice disposals which were cautions had reduced from 17% in 2013-14 to 7% in the last year. The CC considered this was due to the more targeted use of cautions. A discussion ensued regarding the analysis of Community Resolutions by type and the expansion of the resolution "menu". It was agreed that an outstanding action was to receive a full report at next month's meeting. ALP stated that an alcohol diversionary scheme was currently being developed with an aim to launch in April 2016. It was agreed that the OPCC would review the prior community resolution consultation in order to support the widening of community resolution outcomes through commissioned diversionary schemes.

**Action: OPCC to review community resolution menu consultation in relation to commissioned services**

The PCC identified that it would be useful to track the number of individuals who are issued with a community resolution who are later arrested for another offence.

It was identified that a Multi-Agency Safeguarding Hub (MASH) update was due at the meeting but was not available. It was agreed that this would be provided at a Policing Board meeting at the end of September.

**Action: MASH update to be presented at October Policing Accountability Board meeting**

**OPCC Accountability Report on Priority 1**

The DoC presented the report, highlighting the key elements. The CC commented that the extension of the offer of places on the mediation training to representatives from Neighbourhood Policing Teams was extremely valuable.

The PCC queried if there was an average value attached to crimes. The DoF stated that the Home Office Activity Based Costing metric was historic but a useful aid. It was agreed that it would be useful for the Activity Based Costings calculations to be updated in order to assess the monetary value of mediation in terms of police resources saved.

**Action: Activity Based Costings to be refreshed**

The DoC identified the need to consider future of youth diversionary and prevention schemes as a result of Youth Justice Board budget reductions. The PCC stated that youth offending would be considered as a whole by the OPCC in due course.

The CC made the observation that there was a vast amount of impressive work being undertaken. It was identified that the Force would need to consider the impact of commissioning on DPP's budget whilst undertaking the forward budget planning.

**OPCC Monitoring Performance Report**

SR presented the report to the Board. The OPCC had prepared questions prior to the meeting which had been circulated to the Force. At the meeting, the Force answered those questions and the Performance Report would be updated with the Force's responses.

The PCC identified that DPP were a relatively high reporter of fraud, sitting at 12<sup>th</sup> per 1,000 head of population. The PCC sought assurance that DPP were digesting the feedback received in Action Fraud reports and feeding appropriate information back to

the public. The DoF stated information was released through Twitter, however it emerged that there was currently no detailed local information service. The CC assured that it was considered as part of the demand analysis activity. The PCC urged that a public information service be explored. The PCC highlighted that he intended to issue surveys relating to business crime in the near future.

**Action: Force to consider which data within the latest Action Fraud report could be shared with the public and to examine the potential for a local fraud information service**

A discussion ensued regarding Suspicious Activity Reports (SARs) and whether more reports could be progressed through to investigation if additional resources were provided to the department. The CC stated that further analysis was required prior to making a decision.

**Action: Force to undertake an analysis of SAR investigation levels by the end of October**

The PCC queried what proportion of offenders in sexting cases were adults, and of those what were the ages. It was agreed that a profile be generated for discussion at a future meeting.

**Action: Profile of sexting cases to be presented at October Policing Accountability Board meeting**

The DoL stated that a full review of the Police Information Notices (PINs) process was being undertaken and would be available in November. A High Court Judgement had been made for PINs to be disposed of after 14 months to comply with Human Rights laws.

**Action: Full review of PINs process to be presented at November Policing Accountability Board**

Funding bids were discussed in light of the imminent deadline for expressions of interest for the Innovation Fund. It was agreed that Cyber Crime be considered as a project for bid submission. The CFO urged that Force staff discuss any potential funding bids with the OPCC prior to submission.

**Action: External Funding Manager to discuss Innovation Fund bids with CC prior to submission of Expressions of Interest on 18<sup>th</sup> September**

**Action: Chief Officers to disseminate message that all funding bids and ideas should be discussed with External Funding Manager in advance of submission**

## Questions from the Chief Officer Group Minutes

The PCC queried if an update regarding the Demand Management System was available. It was confirmed that the OPCC had been granted access however analysis had yet to be undertaken.

SR requested further information on the research undertaken by the University of Wales.

### **Action: Further detail regarding University of Wales research to be shared with OPCC**

The CFO queried the impact of the vacant posts reported within the Armed Response Vehicle (ARV) department. It was agreed that further information would be provided. The CC stated that ARV would be considered during forthcoming discussions with other Forces regarding collaboration.

### **Action: Further information regarding ARV staffing to be shared with CFO**

The PCC queried the status of the Scientific Support Unit. It was reported that the Unit was at establishment but work was in excess of what the establishment allows. The CC assured that collaboration with other Forces for the provision of scientific support was still being explored. The PCC urged this be expedited. It was agreed that the CC and PCC discuss the matter following the meeting.

ACTION SUMMARY FROM MEETING ON 17/09/2015		
Action N°	Action Summary	To be progressed by:
<b>PAB 253</b>	<b>Force to clarify whether IOM data includes members who are currently in prison</b>	<b>Force</b>
<b>PAB 254</b>	<b>Costs of IOM scheme (to include property, analyst and cost to other agencies) to be presented at October Policing Accountability Board meeting</b>	<b>DoF</b>
<b>PAB 255</b>	<b>Data relating to individuals leaving the IOM scheme to be reported at October Policing Accountability Board meeting, including re-offending and employment rates at 6, 12 and 24 months</b>	<b>Force</b>
<b>PAB 256</b>	<b>Online crime reporting presentation to be given at November Policing Accountability Board meeting</b>	<b>Force</b>
<b>PAB 257</b>	<b>OPCC to review community resolution menu consultation in relation to commissioned services</b>	<b>OPCC</b>

<b>PAB 258</b>	<b>MASH update to be presented at October Policing Accountability Board meeting</b>	<b>Force</b>
<b>PAB 259</b>	<b>Activity Based Costings to be refreshed</b>	<b>DoF</b>
<b>PAB 260</b>	<b>Force to consider which data within the latest Action Fraud report could be shared with the public and to examine the potential for a local fraud information service</b>	<b>Force</b>
<b>PAB 261</b>	<b>Force to undertake an analysis of SAR investigation levels by the end of October</b>	<b>Force</b>
<b>PAB 262</b>	<b>Profile of sexting cases to be presented at October Policing Accountability Board meeting</b>	<b>Force</b>
<b>PAB 263</b>	<b>Full review of PINs process to be presented at November Policing Accountability Board</b>	<b>Force</b>
<b>PAB 264</b>	<b>External Funding Manager to discuss Innovation Fund bids with CC prior to submission of Expressions of Interest on 18<sup>th</sup> September</b>	<b>JW / CC</b>
<b>PAB 265</b>	<b>Chief Officers to disseminate message that all funding bids and ideas should be discussed with External Funding Manager in advance of submission</b>	<b>Chief Officers</b>
<b>PAB 266</b>	<b>Further detail regarding University of Wales research to be shared with OPCC</b>	<b>Force</b>
<b>PAB 267</b>	<b>Further information regarding ARV staffing to be shared with CFO</b>	<b>DoF</b>