



Mae'r ddogfen hon ar gael yn Gymraeg yn ogystal â Saesneg.

This document is available in Welsh as well as English.

<b><u>Members:</u></b>	Mr Christopher Salmon, Police and Crime Commissioner (PCC) Mr Tim Burton, Deputy Police and Crime Commissioner (DPCC) Assistant Chief Constable Simon Powell (T/ACC) Mrs Jayne Woods, Chief Finance Officer (CFO) Mr Edwin Harries, Director of Finance (DoF) Mr Adrian Williams, Director of Resources (DoR) Ms Samantha Gainard, Director of Legal and Compliance (SG)
<b><u>Also Present:</u></b>	Mrs Carys Morgans, Chief of Staff, OPCC (CM) PS Christina Fraser Staff Officer to the Chief Constable (CF) Mrs Sharon Richards, Performance Manager, OPCC (SR) Miss Karys Thomas, Support Officer, OPCC (KT)
<b><u>Apologies:</u></b>	Chief Constable, Simon Prince (CC) Deputy Chief Constable, Carl Langley (DCC)

<b>ACTION SUMMARY</b>		
<b>Action N°</b>	<b>Action Summary</b>	<b>Progress:</b>
<b>PAB 139</b>	<b>Arrange for the PCC to visit a community speed camera scheme in action</b>	<b>In progress</b>
<b>PAB 140</b>	<b>DPCC and T/ACC to link in regarding MASH and engage with the local authorities.</b>	<b>In progress</b>
<b>PAB 141</b>	<b>Look at comparative data for public confidence</b>	<b>Completed</b>
<b>PAB 142</b>	<b>Training equipment and implementation of testing all offenders arrested for trigger offences to be looked into over the next few months and an update report to be brought to Policing Board.</b>	<b>In progress</b>
<b>PAB 143</b>	<b>CC &amp; PCC to meet with Chris Curtis and Gary Hicks regarding the special constabulary. To inform that meeting a report to be done on special constable demographics.</b>	<b>Completed</b>
<b>PAB 144</b>	<b>Keep the Commissioner sighted on progress with regard to prisons releasing of offenders on a Friday.</b>	<b>Ongoing</b>
<b>PAB 145</b>	<b>T/ACC to get back to SR in relation to Drug Intervention and to provide information on profiles to SR</b>	<b>Ongoing</b>

<b>PAB 146</b>	<b>To undertake a review into youth offending to inform future Commissioning decisions and to extend that to look at future trends and understand what is happening in society, tapping into the work of LSBs. Teresa Bowen to be invited to give a presentation.</b>	<b>In progress</b>
<b>PAB 147</b>	<b>Arrange a phonecall with the Local Authority Chief Executives re community trigger.</b>	<b>Completed</b>

## **Minutes of the Performance Meeting held on 12<sup>th</sup> September and Matters Arising**

The minutes of the last Police Accountability Board were agreed to be a true account of the meeting.

**Action: Director of Commissioner to take into consideration the work of Dusty Kennedy to inform future commissioning decisions.**

### **OPCC Quarterly Monitoring Performance Report**

SR presented the draft Quarterly Monitoring Performance Report to the Board. It was noted that some sections included were for the Police and Crime Panel and had been discussed at previous PAB meetings.

In relation to priority one SR noted that there was a 3% decrease in crime since the baseline period, although an increase was seen in sexual and violent crime. In comparison to other forces Dyfed-Powys was noted to have one of the lowest levels of crime in the last financial year.

SR highlighted a discussion point surrounding the high level of ongoing investigations. The ACC noted that HMIC had identified that whilst there was good supervision of cases an area for development was identified as staff workload which was resulting in delays. The ACC noted that eight new members of staff from within the Force had been allocated to the Central Referral Unit. The PCC queried HMIC's suggestion that inappropriate cases were being referred in, creating excess demand. The ACC noted that this referred to cases tagged to the Central Referral Unit and stated this will be looked at further in an attempt to reduce demand.

The PCC enquired about the provision of anonymised sexual health data from Health Boards. The DPCC noted that he needed to follow up enquiries.

**Action: DPCC to follow up on enquiries regarding the provision of anonymised sexual health data from Health Boards.**

SR noted that increases in violence against the person had levelled off in the past months. The Force violence against the person problem profile had been received by the Commissioner and it was noted that it was a very extensive and useful report. SR highlighted the high level of violent offences relating to alcohol abuse and the rise in the number of alcohol related offences in residential dwellings. SR queried whether the increase in use of section 27 notices was encouraging more alcohol related violence within the home.

The ACC noted that 32% of violence against the person was domestic related. It was noted that officers as part of operation Baltic visit high risk victims in the evening which is part of intervention. The PCC sought clarification about how high risk individuals were identified. It was stated that high risk victims are identified from previous cases.

The ACC referred to an event in Carmarthen and a DVD used in schools which was considered good for prevention. Discussions ensued about the ways in which the Force try and prevent violence within the home.

**Action: PCC to see DVD created by officer in Carmarthenshire aimed at supporting the prevention of DA.**

The DPCC noted that DVDs such as that mentioned need to be part of a wider strategy. The DPCC stated that there was a need to provide young people with real life examples to allow for an understanding the criminal justice system and a recognition of cause and effect.

SR referred to the Anti-Social Behaviour (ASB) data within the report noting that although the volumes continue to decline, ASB in Dyfed Powys is above the average for England and Wales. SR enquired whether there was plan in place to address the issue. The ACC noted that dealing with ASB was considered to be a

significant part of tasking. It was suggested that high volumes may be the result of the Force taking a robust approach in recording all instances of ASB.

The PCC queried whether crimes were at times incorrectly recorded as ASB incidents. It was considered that there may be a cohort of incidents that are being wrongly identified, however the ACC noted that officers attending a scene should know the difference. The PCC enquired whether ASB cases were audited and reviewed. The ACC noted that there had been no official audit of this to date but advised that ASB cases were reviewed and scrutinised locally and at force tasking meetings.

**Action: SR to draft questions in support of a future review into the recording of ASB incidents.**

SR highlighted that in response to OPCC consultations the most common reason why the public were not reporting ASB was a fear of repercussions. Discussions ensued about how this could be addressed by the force. The PCC noted that the reported fear of repercussions related to the force being robust at dealing with ASB and using all available powers.

SG stated over the past few years there had been an improvement in the approach to dealing with ASB. Discussions about Gwalia's role in assisting with ASB ensued.

CF noted that there was a role for partner agencies to allow for a coordinated approach between relevant partners. DPCC noted that Gwalia had agreed to restart problem solving groups; however emphasised the importance of partners owning outcomes.

In relation to priority two SR highlighted that in 35% of Domestic Abuse (DA) cases there was a child present at the scene and a number had other issues involved. It was queried whether officers were confident signposting individuals to local support services. The ACC stated that the HMIC inspection reported that Dyfed-Powys officers were good at this, that officers were well trained and that the necessary were processes in place.

SR questioned how the provided trend data compared nationally. The ACC noted that there was a high arrest rate for DA in Dyfed-Powys.

**Action: National information of Domestic crime incidents to be provided by the force.**

In relation to priority three SR highlighted the outcomes for the six month period ending the 30<sup>th</sup> of September, it was noted this will be looked at on an ongoing basis when further information is available. The out of court disposal panel information and outcomes were identified by SR, with outcomes considered inappropriate declining to 33%.

SR referred to cautions data required by the Police and Crime panel. It was noted that cautions had decreased and charges increased with Dyfed-Powys moving in line with other forces within their MSG.

In relation to priority four consultation results were highlighted and it was noted that telephone continued to be the preferred method of contacting the police. Call handling was discussed by the Board and the DoF discussed the costing and timing of the introduction of new technology.

In relation to priority six the CFO commented that the number of officers in post had increased and that the number of leavers was annually fairly constant. The CFO queried how leavers were being monitored and how the Force planned to recruit based on the number of officers leaving. The DoR stated that this was being looked at in detail and that officer numbers would be at the right level at the end of the financial year.

The CFO highlighted that the monthly expenditure on police staff had decreased and queried how long the final gap between actual and target expenditure would remain. The DoF stated that there was a need to continue to drive down pressure despite being ahead of progress at the present time.

CFO highlighted the HMIC draft report findings noting that the Dyfed Powys dog section and firearms unit appeared expensive in comparison to those of other forces. Discussions ensued about the cost and necessity of such provisions.

**Action: Further information on the dog section to be provided to the Commissioner.**

### **OPCC Accountability Report on Priority 3**

The DPCC provided the Board with summary of the present status of virtual courts and live links. It was noted that there was a current wait for the results of a trial internet based solution which may be key in determining the next step in the process.

The DPCC discussed the current status of victim services noting that two options are currently being considered. The current provision's performance was discussed with the Board. The DPCC informed the Board that he would be attending a national event to gauge the plans of other OPCCs.

AR provided the Board with information about the progress of restorative justice. AR discussed the report produced by Skills for Justice with the Board and highlighted the possible options for implementing an RJ provision. Discussed ensued about the benefits of identified the options. The PCC noted that any input from the Force would be welcomed by the OPCC.

**Action: Force to provide feedback on suitability of RJ options presented on page 4 of the OPCC report on priority 3**

The DPCC discussed process improvement with the Board and suggested that early input from the ACC would be beneficial.

**Action: ACC to provide DPCC with victims journey map to help inform work on victims hub**

CCTV provision for Dyfed-Powys was discussed by the DPCC and it was proposed that an integrated CCTV provision be introduced. The DPCC noted that town centre CCTV could be covered by licenced premises. AR noted that an executive summary of the report was being produced. The PCC stated that data streaming should be the priority rather than paying for cameras. The DPCC suggested that officers could access the live feed on mobile devices.

The Alcohol Diversion Scheme was discussed by AR. It was noted that the upfront cost of an identified provision was expensive but that the provision could also be used with cannabis users. AR stated that it had proven successful in reducing reoffending in other force areas and the issue would be highlighted in the next LCJB meeting.

The PCC stated that the success of many services like those mentioned would rely on the referral process from officers. It was considered that referrals must be easy and that the process is made as simple as possible.

### **OPCC Police and Crime Delivery Plan Update**

This item was noted. It was considered that as the document was for the Police and Crime Panel it did not require further discussion.

### **Force Accountability Report on Priority 3**

The ACC highlighted data from the Police Accountability report on Priority 3. It was highlighted that there had been a 3% reduction in offences brought to justice and that there was little indication of why this change had occurred.

File quality was considered to be of interest as despite there being issues in Powys over the summer; file quality has improved with no poor quality files being identified during October. It was noted that as file quality had tended to dip over the summer months in the past few years, measures would be put in place to control this next year.

The prosecution team performance management data was highlighted by the ACC with Magistrates Court Guilty Pleas and Convictions noted to be above the national average. It was acknowledged that the Crown court Guilty Plea rate and Conviction rate percentages fluctuated due to the low number of cases.

The rape/sexual violence and domestic violence attrition rates were considered to be slightly higher than average for rape attrition; however this was considered to be the result of one particular case.



It was highlighted that in relation to warrants, the target had been missed for category A. This was thought to be related to problems in locating offenders; however it was noted that this would be monitored.

IOM data was considered to demonstrate success, with the effects of IOM considered to be reducing demand on services. Supported Compliance was discussed by the ACC. It was noted that the force and probation were piloting an intervention programme for IOM and that the initial outcomes appear positive. The ACC referred to the Restorative Justice data on youths. It was noted that there are good results identified and that this will be reviewed going forward.

The PCC thanked the Force for the report. The PCC highlighted his recent discussions with Ed Beltrami. Discussions ensued amongst Board members about processes and file quality. The ACC assured the PCC that file quality was a priority and noted that transforming summary justice would reduce the time for file input. CF highlighted that the new system portal may result in a slight reduction in file quality while officers adjust to the new system.

SR suggested that it may be beneficial to have national comparisons for data such as offences brought to justice in the future. The PCC noted that comparisons over time and with other forces may be useful in the future. The ACC noted that this would be included in the future.

The PCC enquired whether the high success in conviction rates indicated that only safe cases were being taken to court. The ACC noted that if officers felt a particular case should go to court CPS decisions were challenged and sometimes changed. CF noted that success rate was not a consideration of officers and that if there was evidence officers would send it.

SG noted that Domestic Violence Protection Orders shouldn't overtake the criminal process. The PCC noted that there was a need to look at this in more detail. If the police were charging more and CPS resources were low there would be a gap. The use of police led prosecutions was discussed by the Board with the PCC noting the potential for commissioning private prosecution.

**Action: ACC to get a sense of the officer satisfaction with CPS decisions to take cases to court and AR to draft questions for those discussions.**

**Action: ACC to raise issues raised at this meeting in the LCJB in November.**

AR and SR noted that it would be useful to have figures not only percentages, as this would provide a clearer picture of figures.

In relation to IOM the DPCC noted that there will be a need to rely on longer term data to see full impact. The ACC noted that there were two aspects to IOM, to support and divert offenders with rap around services and to target and arrest offenders who commit offences. IOM data was considered by the Board, noting that there was a need to understand the formulation of crime costing and the IOM cohort selection formula.

**Action: CF to provide explanation of IOM formula for selecting IOM cohort.**

In relation to supported compliance the PCC noted that a baseline figure was needed to allow for the demonstration of future success. The PCC also noted that he would like to view the digital portal.

**Action: PCC to view the digital portal.**

The outcome of the mobile data pilot evaluation was requested by the PCC. The ACC noted that it was generally positive other than some minor software issues. It was noted that all 600 devices would be rolled out by early next year.

Schengen was discussed by the Board with the DPCC querying whether it was used for traffic offences.

## **Update reports**

### **a. Questions from the Chief Officer Group Minutes**

SR noted that there appeared to be high levels of complaints in several stations and queried whether there was any feedback from the review of stations.

**Action: Kerrie Phillips (OPCC) to liaise with Richard Lewis.**

The CFO discussed IT work mentioned in the Chief Officer Group minutes and queried whether it would have a direct resource implication. The DoF noted that it would, however no decision had been made at present. The CFO requested that the OPCC had sight of the above.

The Digital mail room was discussed by the Board and its compatibility with systems other than Sharepoint was queried by the CFO. The DoR noted that the system was not dependant on Sharepoint.

**Action: CFO to have discussion with DoR in relation to the digital mailroom.**

**b. LCJB Inspection Feedback**

AR provided the Board with a brief summary of the LCJB inspection feedback highlighting key elements for improvement. It was noted that many of the identified elements had been addressed and that a general report of all 6 inspections would be produced in due course.

**c. Community Remedies and Triggers**

The PCC noted his disappointment at not meeting the October deadline for Community Remedy in full and stated that this was to be done by January 2015. Community trigger was also discussed by the Board and this was considered to be progressing well. CF noted that a meeting had been arranged for Tuesday. The DPCC stated that the issues had been approach separately and that it should be ensured that they are linked. The DPCC commended the Force on establishing a clear divide of what is and isn't suitable for community remedy.

**Any Other Business**

CM summarised the meetings actions.

The PCC referred to the CC's newsletter and enquired about their distribution. CF informed the PCC that newsletters were circulated to stations and emailed to partners for public consumption.

The DPCC queried whether a recently refused FOI response which had subsequently been requested by the information Commissioner had been provided. CF noted that this matter was with the DCC.

<b>ACTION SUMMARY</b>		
<b>Action N°</b>	<b>Action Summary</b>	<b>To be progressed by:</b>
<b>PAB 148</b>	<b>Director of Commissioner to take into consideration the work of Dusty Kennedy to inform future commissioning decisions</b>	<b>DoC</b>
<b>PAB 149</b>	<b>DPCC to follow up on enquiries regarding the provision of anonymised sexual health data from Health Boards</b>	<b>DPCC</b>
<b>PAB 150</b>	<b>PCC to see DVD created by officer in Carmarthenshire aimed at supporting the prevention of DA</b>	<b>PCC</b>
<b>PAB 151</b>	<b>SR to draft questions in support of a future review into the recording of ASB incidents</b>	<b>SR</b>
<b>PAB 152</b>	<b>National information of Domestic crime incidents to be provided by the force</b>	<b>CF</b>
<b>PAB 153</b>	<b>Further information on the dog section to be provided to the Commissioner</b>	<b>CF</b>
<b>PAB 154</b>	<b>Force to provide feedback on suitability of RJ options presented on page 4 of the OPCC report on priority 3</b>	
<b>PAB 155</b>	<b>ACC to provide DPCC with victims journey map to help inform work on victims hub</b>	<b>ACC</b>
<b>PAB 156</b>	<b>ACC to get a sense of officer satisfaction with CPS discussions to take cases to court and AR to draft questions for those discussions</b>	<b>ACC/ AR</b>
<b>PAB 157</b>	<b>ACC to raise issues raised at this meeting in the LCJB in November</b>	<b>ACC</b>
<b>PAB 158</b>	<b>CF to provide explanation of IOM formula for selecting IOM cohort</b>	<b>CF</b>
<b>PAB 159</b>	<b>PCC to view the digital portal</b>	<b>PCC</b>
<b>PAB 160</b>	<b>Kerrie Phillips (OPCC) to liaise with Richard Lewis r.e complaints</b>	<b>KP</b>
<b>PAB 161</b>	<b>CFO to have discussion with DoR in relation to the digital mailroom.</b>	<b>CFO/DoR</b>