



Mae'r ddogfen hon ar gael yn Gymraeg yn ogystal â Saesneg.

This document is available in Welsh as well as English.

<b>Members:</b>	Mr Christopher Salmon, Police and Crime Commissioner (PCC) Mr Tim Burton, Deputy Police and Crime Commissioner (DPCC) Chief Constable Simon Prince (CC) Deputy Chief Constable Carl Langley (DCC) Temporary Assistant Chief Constable Pam Kelly (T/ACC) Mrs Jayne Woods, Chief Finance Officer (CFO) Mr Edwin Harries, Director of Finance (DoF)
<b>Also Present:</b>	Mrs Carys Morgans, Chief of Staff, OPCC (CM) PS Christina Fraser Staff Officer to the Chief Constable (CF) Mrs Sharon Richards, Performance Manager, OPCC (SR) Miss Jessica Williams, External Funding Manager (JW) Miss Karys Thomas, Support Officer, OPCC (KT) Detective Superintendent , Aled Davies, Dyfed-Powys Police (AD) (Agenda Item 3a only) Detective Sergant Rob Gravel, Dyfed-Powys Police (RG) (Agenda Item 3a only) Mervyn Ray, Dyfed-Powys Police (MR) (Agenda Item 3a only) Mike Lloyd, Force Civil Contingencies Manger (ML) (Agenda item 3b only) Byron Wilkinson, LRF Coordinator (BW) (Agenda item 3b only) Tim Crayheart, Gwalia (TC) (Agenda item 4c only)
<b>Apologies:</b>	Mr Adrian Williams, Director of Resources (DoR)

<b>ACTION SUMMARY</b>		
<b>Action N<sup>o</sup></b>	<b>Action Summary</b>	<b>Progress:</b>
<b>PAB 127</b>	<b>T/ACC to provide summary report on current PCSO powers arrangements to a future Policing Board meeting</b>	<b>In Progress</b>
<b>PAB 128</b>	<b>OPCC to be kept informed of sexual offences case load</b>	<b>Ongoing</b>
<b>PAB 129</b>	<b>DPCC to request anonymised sexual health referral data from local health boards for comparison with sexual offences data</b>	<b>Completed</b>
<b>PAB 130</b>	<b>T/ACC to provide updated data for violence against the person crimes to the PCC</b>	<b>In Progress</b>
<b>PAB 131</b>	<b>PCC to visit community speed camera scheme and provide publicity support</b>	<b>In Progress</b>
<b>PAB 132</b>	<b>T/ACC to provide local bail performance management data with the OPCC</b>	<b>In Progress</b>
<b>PAB 133</b>	<b>CC to provide options for call handling management software by September</b>	<b>In Progress</b>
<b>PAB 134</b>	<b>Police vehicles being used as ambulances data to be released with press release</b>	<b>Completed</b>

<b>PAB 135</b>	<b>CFO to investigate settlements data presented within the Force Accountability Report on Professionalism</b>	<b>In Progress</b>
<b>PAB 136</b>	<b>T/ACC to provide an updated report on HMIC custody visits</b>	<b>Completed</b>
<b>PAB 137</b>	<b>CC to provide rationale for ANPR contract amendment to CM for creation of decision log</b>	<b>Completed</b>
<b>PAB 138</b>	<b>Paper detailing the need for MASH estate to be provided at a future Policing Board meeting</b>	<b>Ongoing</b>

### **Cyber-crime unit Presentation**

Members received a presentation from DS Rob Gravel and Mervyn Ray regarding the Dyfed-Powys Cyber-crime Unit.

The PCC enquired as regards to how the Cyber-crime Unit corresponded to the work of other organisations. AD informed the Board that the Unit engaged with the regional cyber-crime unit and the national infrastructure. The PCC sought clarification about the division of responsibility regionally and nationally. AD gave an overview of roles and responsibility and outlined how they supported locally where necessary.

The PCC enquired about Action Fraud. Concerns were raised in respect of the effectiveness of Action Fraud and how low level fraud could be lost within the system. The CC referred to a recent HMIC report noting that the concept of Action Fraud is sound. However the public do not get the same level of service as they would when normally reporting a crime to DP Police in a traditional method. The T/ACC noted that work had been tasked regionally to look into this. Update is expected in the next few weeks.

The T/ACC provided reassurance stating that the strategic policing requirement now includes Cyber Crime and the Force is measuring itself against those standards to provide scrutiny. Going forward, there is a need to ensure investment within this area is appropriate to the demand.

The DPCC enquired about the safeguards in place for digital privacy. AD provided reassurance noting that it is a heavily supervised area.

The PCC sought clarification about the investigative authority to look at communications. The T/ACC noted that there are gaps in legislation which has not kept up with technology.

The PCC thanked AD, RG and MR for their useful input.

## **Local Resilience and Civil Contingencies Annual Briefing**

Members received a presentation from Mike Lloyd and Byron Wilkinson regarding Local Resilience and Civil Contingencies, outlining the working undertaken by the local resilience forum (LRF) to support this area of business.

The DPCC queried how the LRF was funded. It was noted there are two roles in the LRF, one role being funded by the four local authorities and another by the two local health boards.

The PCC thanked ML and BW for their contribution.

## **Minutes of the Performance Meeting held on 15<sup>th</sup> August and Matters Arising**

The minutes of the last Police Accountability Board were agreed to be a true account of the meeting.

PB136: The T/ACC provided the Board with a verbal update. HMIC inspection was undertaken looking at DP custody action plans. HMIC were happy with progress and would not be inspecting custody again within the foreseeable future.

**Action: CM to arrange visit for PCC to Community Speed Camera Scheme.**

**Action: DPCC and T/ACC to link in regarding MASH and engage with the local authorities.**

## **OPCC Report on Performance**

SR presented the OPCC Performance Report highlighting continuing trends and the latest available data.

Discussions ensued about rural crime and it was asked whether the Force considers rural crime to be on the increase in DP?

The T/ACC noted that there is a lot of debate surrounding the definition of rural crime and identified a government formula used to determine this. Work using this formula determined that for 2012 and 2013 there were 9,289 crimes committed in rural areas and

9209 committed in urban areas. This showed an increase in crime in urban areas and a decrease in rural crime.

The CC noted that the report conducted by NFU Mutual identified an increase in rustling and cost of theft in the East of England. Rustling offence numbers were not considered a cause of concern in the Dyfed-Powys area.

The T/ACC noted that DP crime spikes are vehicle related. There has been an investment made in equipment to assist with this. ANRP was noted to be helping with combating rural crime.

SR highlighted that ABS incidents are showing a continued decline. SR also identified that public confidence has seen a general increase since 2007.

The T/ACC noted that CF has been asked to look at DP's public confidence in comparison to that of other forces. CF informed the Board that DP have higher confidence scores than Gwent and South Wales, indicating that DP is a trusted force.

**Action: SR to look at composite data for public confidence.**

In relation to the testing of individuals arrested for trigger offences (page 7) the T/ACC highlighted that there been a staff shortfall particularly amongst custody detention officers. New staff have been recruited which should assist in improving the test rate. It was suggested that there may need to be investment in equipment.

**Action: Training equipment and implementation of testing all offenders arrested for trigger offences to be looked into over the next few months and an update report to be brought to Policing Board.**

In reference to file quality (page 9) PCC noted that there remained some concerns in Powys. The T/ACC stated that this should improve in September.

In reference to the availability of response data CF noted that the average time data is available, however the distance travelled data is problematic as calculating the data would require road mapping information. The DCC queried whether such information was necessary as the data may be of little benefit. It was suggested that the best option would be to identify what the OPCC were trying to ascertain before determining how best to respond.

The CFO queried whether, replacing functions traditionally carried out by warranted police officers with police staff needed to be revisited. The DCC noted that the Public First

process had been strict with this and ensured that police officers were not in police staff posts. The CC stated that a purpose of the exercise was to ensure that there were operational officers available to undertake operational activity.

### **Force Accountability Report on Priority 1**

The T/ACC informed the Board that the Force has improved compliance with the Strategic Policing Requirements (SPR). The compliance issues that remain red are in relation to regional training and ongoing regional work, which will be addressed shortly.

A Mobile Police Station (MPS) Update report has been sent to the OPCC which would be discussed in Policing Board on the 15<sup>th</sup> September. Work was ongoing in relation to Community Remedy and Restorative Justice. This would link into the Commissioning work in the longer term. It was considered that there is need to ensure that the current infrastructure is utilised to deliver remedies to adults.

The DPCC enquired whether the HMIC had been challenged about their assertion that DP's Integrated Offender Management (IOM) procedures are insufficient. The T/ACC noted that an email had been sent to the HMIC about the issues surrounding IOM. The T/ACC reported that three areas were raised about that report; issues surrounding IOM, comments about lesson learning and comments about a lack of management of data quality.

The DPCC noted that he felt that the HMIC report's criticism of DP's identification of repeat offenders from call handlers was unjustified. However, there was acknowledgment from the CC and T/ACC that improvement was needed in this area.

The DPCC referred to the information provided about the need to increase fleet availability for the Cyber-crime Unit. The T/ACC noted that the need was for one vehicle with the necessary equipment, which would cost roughly £20,000.

The PCC asked how many Special Constables had been recruited to date and whether the profile demographic had improved and the right types of individuals engaged.

**Action: CC & PCC to meet with Chris Curtis and Gary Hicks regarding the special constabulary. To inform that meeting a report to be done on special constable demographics.**

The CC reported that the special constabulary themselves were looking at how to recruit career Specials. 24 new Special Constables were reported to have undergone the new

training course. The T/ACC noted that in Llanelli and Ceredigion work has been undertaken to encourage the recruitment of Polish and Special Constables to support improved engagement with the Polish communities.

The PCC discussed Watch Schemes, enquiring about system compatibility. The T/ACC noted that the issue related to coordination rather than system cohesion and that a new volunteer would be recruited within the next month to support the availability of information.

SR stated that, in reference to the availability of rapid prescribing for drug addicts release from prison on a Friday (page 8), the service is no longer available in Llanelli which should be addressed by the pre-release planning. It was noted that it was known that work is ongoing to investigate what is needed as currently there's no GP clinic on a Friday, which is problematic. The PCC sought clarification about who was responsible for pre-release planning. SR noted it was the prison and the pre-release providers. The T/ACC stated that notification of prison releases were coming out too late. The region were now investing in a prison intelligence unit which would assist. The CC confirmed that it was a coordination problem.

**Action: T/ACC to keep the Commissioner sighted on progress with regard to prisons releasing of offenders on a Friday.**

SR sought clarification, in reference to the post custody engagement information, about the 200 individuals arrested, querying whether the individuals were those not seen be a drug worker in custody.

**Action: T/ACC to get back to SR in relation to Drug Intervention and to provide information on profiles to SR.**

SR suggested that if such figures did related to people in custody where there was no drug worker there may be need to review the drug worker time within the custody. The T/ACC noted that this data would need to be obtained and highlighted a piece of a work conducted across Wales which has profiled individuals entering to custody which could be forwarded to SR.

## **OPCC Report on Commissioned Services**

### **i. Presentation from Gwalia**

TC provided the Board with a presentation on its Commissioned Anti-social behaviour (ASB) Service.

The DCC enquired about the number of hours work provided to each county, querying whether there was equal demand across the four counties. TC clarified that there was flexibility in the number of hours worked in each area.

The DCC noted that it was important to have good access to information and that Gwalia needed to ensure that they could get all of the necessary information from the beginning of the project. TC stated that information sharing could be difficult but they would endeavour to obtain the necessary information for the service.

The DPCC stated that there were a number of misconceptions about the service by Gwalia, including a view that it would replicate the activity of the CSPs and that it was a replacement for the work previously undertaken by ASB coordinators. It was clarified that the service was about getting to people on the ground, face to face with victims and perpetrators and making a difference. It was recognised that this message needed to be communicated effectively. In October Gwalia are leading a multiagency conference to understand potential blockages. It was noted that DP Police were engaging well with Gwalia.

The T/ACC noted that the project's risks need to be managed carefully and noted that the Gwalia coordinator and DP Police coordinator working together was important, although demarcation of roles and responsibilities were needed. The T/ACC has asked for a snapshot of the overall process to ensure there is confidence in the process before it goes live. The project outcomes were challenged, as it was noted that although a reduction in ASB is important there is also a want for people to report ASB. It is the quality of how ASB is dealt with that is important.

JW noted that there were both qualitative and quantitative measures in the quarterly monitoring form which target aspects such as victim satisfaction. The DPCC noted that success may result in more reporting and clarity of ASB and that there is a need to remain flexible.

The CC noted that the focus should be on reducing repeat victimisation and offending rather than reducing ASB.

The DCC sought clarification about whether the support workers were aware that they would be hearing new reports of crime, abuse and queried how they were going to



manage this information. TC confirmed that the support workers were prepared for this and there were systems in place.

## **ii. Report on Commissioned Services**

JW referred to the overview of commissioned services for Priority One on pages 3, 4 and 5. JW noted that on page 6 there is a breakdown of the value of the total of commissioned services for 13/14 and 14/15 that met Priority One. JW stated that page 7 illustrated the total of the commissioned services under priority one and the contribution for each. JW referred to page 8 noting that this reported the overall budget for commissioned services for 13/14 and 14/15 that has been spent. JW provided an overview of how the commissioned services were monitored and the future of commissioned services

The PCC noted that the emphasis to date had been on establishing services, work was now on-going to ensure they were appropriately monitored. The PCC stated that the budget should not be spread evenly, but should be spent according to need. The PCC invited the Board to provide their thoughts on the rebalancing of funding and whether an investment should be made in other services.

The CC noted that logically there should be a shift in resources, but work needs to be undertaken to understand where investment is needed. Consideration would also need to be given to other sources of income being provided to services and their effectiveness e.g. youth offending teams.

The T/ACC referred to the success of youth offending teams noting that there were very few repeat offenders following early intervention.

The T/ACC queried where the work fits in with the work of Local Service Boards, and what work is done around projecting where commissioning should be directed e.g. we have an aging population which impacts of the demands on the Force. There is need to predict in terms of current trends to inform where the investment would be best placed.

The CC noted that there was a need to identify what is happening in society and determine how we focus on these changes. This work has been done by LSBs and there is need to obtain this information.

**Action: To undertake a review into youth offending to inform future Commissioning decisions and to extend that to look at future trends and understand what is happening in society, tapping into the work of LSBs. Teresa Bowen to be invited to give a presentation.**

## **Questions from the Chief Officer Group Minutes** (Deferred to PB 15.09.14)

## **Public First Project Plan** (Deferred to PB 15.09.14)

### **Any Other Business**

CM summarised the meetings action.

The CC noted that it will be T/ACC's final PAB and provided best wishes and thanks the T/ACC for the work that she done and the operational contribution made during time in post. The PCC also extended thanks to the T/ACC and wished her well on her course.

The PCC prompted the need for triage discussions to take place.

The DPCC noted that there are currently issues with the community trigger. PCCs aren't one of the statutory partners but contact needs to be made either by the OPCC or DP Police to ensure that there is understanding between statutory partners about what is involved.

**Action: The CC to arrange a phonecall with the Local Authority Chief Executives re community trigger.**

The DPCC noted that Leighton Andrews is now the Public Services Minister.

<b>ACTION SUMMARY</b>		
<b>Action N°</b>	<b>Action Summary</b>	<b>To be progressed by:</b>
<b>PAB 139</b>	<b>Arrange for the PCC to visit a community speed camera scheme in action</b>	<b>CM</b>
<b>PAB 140</b>	<b>DPCC and T/ACC to link in regarding MASH and engage with the local authorities.</b>	<b>DPCC T/ACC</b>
<b>PAB 141</b>	<b>Look at comparative data for public confidence</b>	<b>SR</b>
<b>PAB 142</b>	<b>Training equipment and implementation of testing all offenders arrested for trigger offences to be looked into over the next few months and an update report to be brought to Policing Board.</b>	<b>T/ACC</b>
<b>PAB 143</b>	<b>CC &amp; PCC to meet with Chris Curtis and Gary Hicks regarding the special constabulary. To inform that meeting a report to be done on special constable demographics.</b>	<b>CM</b>
<b>PAB 144</b>	<b>Keep the Commissioner sighted on progress with regard to prisons releasing of offenders on a Friday.</b>	<b>T/ACC</b>
<b>PAB 145</b>	<b>T/ACC to get back to SR in relation to Drug Intervention and to provide information on profiles to SR</b>	<b>T/ACC</b>

<b>PAB 146</b>	<b>To undertake a review into youth offending to inform future Commissioning decisions and to extend that to look at future trends and understand what is happening in society, tapping into the work of LSBs. Teresa Bowen to be invited to give a presentation.</b>	<b>OPCC</b>
<b>PAB 147</b>	<b>Arrange a phonecall with the Local Authority Chief Executives re community trigger.</b>	<b>CC</b>