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COMISIYNYDD
HEDDLU A THROSEDDU
DYFED-POWYS
POLICE AND CRIME
COMMISSIONER

REPORT / SUMMARY DECISION SHEET

PURPOSE: COMMISSIONER DECISION

Timing: Urgent / Pressing / Routine

Title: Establishment of a Residents' Panel

Category of Decision / Business Area Impact: Quality of Service - Scrutiny

Executive Summary:

The Office of the Police and Crime Commissioner has recently established a process of 'dip-sampling' Dyfed-Powys Police complaints files, as a means by which to scrutinise and bring transparency to the Force's complaints handling process.

To bring greater independence to this process, it is recommended that a Residents' Panel be established. This will involve establishing an independent Panel of volunteers – residents of Dyfed-Powys – who will be given the opportunity to scrutinise the Force's complaints handling process. The Panel, on a quarterly basis, will examine a randomly selected number of complaint case files.

Once established, the remit of the Panel can be expanded to scrutinise other aspects of policing.

Recommendation: To establish a Residents' Panel.

Police and Crime Commissioner for Dyfed-Powys

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the NOLAN Principles for Conduct in Public Life.

The above has my approval.

Signature:

C. R. Salmon

Date:

14/1/14