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COMISIYNYDD  
HEDDLU A THROSEDDU  
DYFED-POWYS  
POLICE AND CRIME  
COMMISSIONER

## REPORT / SUMMARY DECISION SHEET

**PURPOSE: COMMISSIONER DECISION**

**Timing: Urgent / Pressing / Routine**  
(Specify date required and why, where possible)

**Title: Criminal Justice process mapping choice of provider**

**Category of Decision / Business Area Impact: Commissioning**

### **Executive Summary:**

In November 2014, the Local Criminal Justice Board discussed the outcomes of criminal justice system mapping in other Force areas where significant savings and efficiency improvements have been achieved. The Board discussed the benefits of looking at the whole system independently as the same issues were being faced by many agencies. It was agreed that process mapping would be adopted as one of the priorities of the Board.

In January 2015, three quotes were obtained from agencies to deliver the agreed terms of reference, which included reviewing the processes to identify opportunities for simplification, consideration of the impact upon victim and witness journeys through the system and provision of recommendations to improve speed of cases to court, improve file quality and reduce costs.

The proposal which offered the best solution was delivered by Kelvin Connect and it was therefore proposed that they undertake the mapping exercise on behalf of the Local Criminal Justice Board.

### **Recommendation:**

That the Police and Crime Commissioner approve the appointment of Kelvin Connect to deliver the process mapping research.

### **Police and Crime Commissioner for Dyfed-Powys**

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the NOLAN Principles for Conduct in Public Life. The above has my approval.

**Signature:**

**Date:**

22/4/2015

