



Mae'r ddogfen hon ar gael yn Gymraeg yn ogystal â Saesneg.

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COMISIYNYDD
HEDDLU A THROSEDDU
DYFED-POWYS
POLICE AND CRIME
COMMISSIONER

TAFLEN CRYNHOI PENDERFYNIAD

Diben: Penderfyniad y Comisiynydd – Cyf. DL233

Amseru Arferol

Teitl:

Categori Penderfyniad / Effaith Maes Busnes: Comisiynu

Crynodeb Gweithredol:

Ym mis Ebrill 2017, ymrwymodd CHTh i gytundeb gyda Heddlu Dyfed-Powys, gan ddarparu £20,000 y flwyddyn ar gyfer ymgymryd â gofynion Dychweliad Data Blynyddol y Swyddfa Gartref ar gyfer arolygu dioddefwyr trosedd a cham-drin domestig. Roedd hyn o ganlyniad i'r ffaith bod CHTh wedi etifeddu dyletswydd yr Awdurdod Heddlu blaenorol wrth gychwyn y swydd er mwyn sicrhau yr ymgymerydd â'r swyddogaeth hon.

Mae cyfathrebu diweddar â'r Weinyddiaeth Gyfiawnder a Chymdeithas Comisiynwyr yr Heddlu a Throseddau wedi cadarnhau nad oes gofyniad ffurfiol i Gomisiynwyr Heddlu a Throseddau gael unrhyw gysylltiad â bodlonrwydd dioddefwyr, na rhoi arian ar gyfer hyn. Adlewyrchir hyn mewn heddluoedd eraill.

Gohiriwyd arolygon ffôn gan yr heddlu yn ystod y pandemig COVID-19, ac nid ydynt wedi ailgychwyn eto. Mae dioddefwyr y rhan fwyaf o droseddau'n derbyn arolygon drwy e-bost ar hyn o bryd, ac mae gwaith yn mynd rhagddo er mwyn cynyddu cyfraddau ymateb a sicrhau bod adborth a dderbynnir drwy'r arolygon hyn yn cael ei fwydo'n briodol i mewn i welliannau busnes. Mae'r Heddlu hefyd yn ailystyried y strwythurau llywodraethu o gwmpas bodlonrwydd dioddefwyr ynghyd â'i gysylltiadau â gweithredu'r prosiect pen i ben.

Daw'r cytundeb rhwng CHTh a Heddlu Dyfed-Powys i ben ar 31 Mawrth 2022, a heb ofyniad ffurfiol i barhau, ynghyd â'r ffocws mewnol y mae'r Heddlu'n gosod ar fodlonrwydd dioddefwyr, argymhellir y dylid caniatáu i'r cytundeb hwn ddod i ben. Cynigir y dylai'r CHTh gynnwys bodlonrwydd dioddefwyr wrth graffu'n gyffredinol ar yr heddlu yn lle hynny, er mwyn ceisio sicrhwydd bod goruchwyliaeth briodol a rheolaeth perfformiad mewn grym.

Cadarnhawyd nad oes oblygiadau o ran trosglwyddo ymgymeriadau na diswyddiadau i'r CHTh eu hystyried. Mae'r cynnig hefyd wedi'i drafod ym Mwrdd Ymgynghorol Comisiynu CHTh, lle y cafodd ei gefnogi gan aelodau annibynnol.

Argymhelliad:

Bod CHTh yn caniatáu i'r cytundeb ar gyfer bodlonrwydd dioddefwyr gyda Heddlu Dyfed-Powys ddod i ben yn dilyn ei bwynt qadael presennol, sef 31 Mawrth 2022.

Comisiynydd Heddlu a Throseddau Dyfed-Powys

Cadarnhaf fy mod wedi ystyried a oes gennyf unrhyw ddiddordeb personol neu sy'n rhagfarnu yn y mater hwn a fy mod wedi gwneud y penderfyniad arfaethedig yn unol ag Egwyddorion Nolan ar gyfer Ymddygiad mewn Bywyd Cyhoeddus.

Rwy'n cymeradwyo'r cais uchod.

Llofnod:

Dyddiad: 07/10/2021



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SUMMARY DECISION SHEET

Purpose: Commissioner Decision – Ref.DL233

Timing: Routine

Title: Non-renewal of victim satisfaction contract

Category of Decision / Business Area Impact: Commissioning

Executive Summary:

In April 2017 the PCC entered into a contract with Dyfed Powys Police providing £20,000 per annum for the undertaking of the Home Office Annual Data Return requirements for surveying of victims of crime and domestic abuse. This was due to the fact that upon their commencement in post, PCCs inherited the previous Police Authority duty to ensure this function was undertaken.

Recent communication with both the Ministry of Justice and Association of Police and Crime Commissioners has confirmed that there is no formal requirement for PCCs to have any involvement in, or provide funding towards, victim satisfaction. This is reflected in other Force areas.

The Force halted telephone surveys during the Covid 19 pandemic and this function has not yet been reinstated. Victims of most crimes are currently receiving email surveys and work is ongoing to increase response rates and to ensure that feedback received via these surveys is fed appropriately into business improvements. The Force are also reconsidering the governance structures surrounding victim satisfaction along with its links to the end to end project implementation.

The contract between the PCC and Dyfed Powys Police ends on 31st March 2022 and with no formal requirement to continue, along with the internal focus the Force is placing on victim satisfaction, it is recommended that this contract should be allowed to cease. It is proposed that the PCC should instead incorporate victim satisfaction into the routine scrutiny of the Force, to seek assurance that appropriate oversight and performance management are in place.

It has been confirmed that there are no TUPE or redundancy implications for the PCC in this consideration. The proposal has also been discussed at the PCC's Commissioning Advisory Board, where it was supported by independent members.

Recommendation:

That the PCC allow the contract for victim satisfaction with Dyfed Powys Police to cease following its current exit point of 31st March 2022.



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Police and Crime Commissioner for Dyfed-Powys

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Nolan Principles for Conduct in Public Life.

The above request has my approval.

Signature:

Date: 07/10/2021